



KOOLGATOR®

LOTS OF
NEW
PRODUCTS
ADDED!

PROMO PRODUCTS WITH ANY DESIGN

CELEBRATING TEN YEARS
10
IN THE PROMOTIONAL INDUSTRY



WHY KOOLGATOR?



EVERY PRODUCT IS DYE SUBLIMATED!

With KOOLGATOR, every order starts with an all white fabric. We then use dye sublimation to print your client's full color design over the entire product, ensuring that your client's brand and marketing message is front and center.

WHAT IS DYE SUBLIMATION?

Dye sublimation is a two-step process of converting solid dyes into a gas, skipping the liquid stage. The image is printed on transfer paper, and then heated and pressed onto the fabric to actually become a part of the fabric. The image is now permanent, and you will not feel the inks on the surface of the fabric, as you do with silk screens and heat transfers.

BENEFITS OF DYE SUBLIMATION:

- Vibrant Colors & High Levels of Detail
- Permanent Colors Will Not Fade or Bleed
- Does Not Change the Feel of the Fabric
- Continuous Tones Give Photograph Like Results
- Smoother & Brighter Color Transitions
- Full Coverage Printing Over Entire Product

GIVE YOUR CLIENTS
MORE
THAN JUST A LOGO

Print photos, multiple logos, QR codes, graphics, unlimited colors, anything!

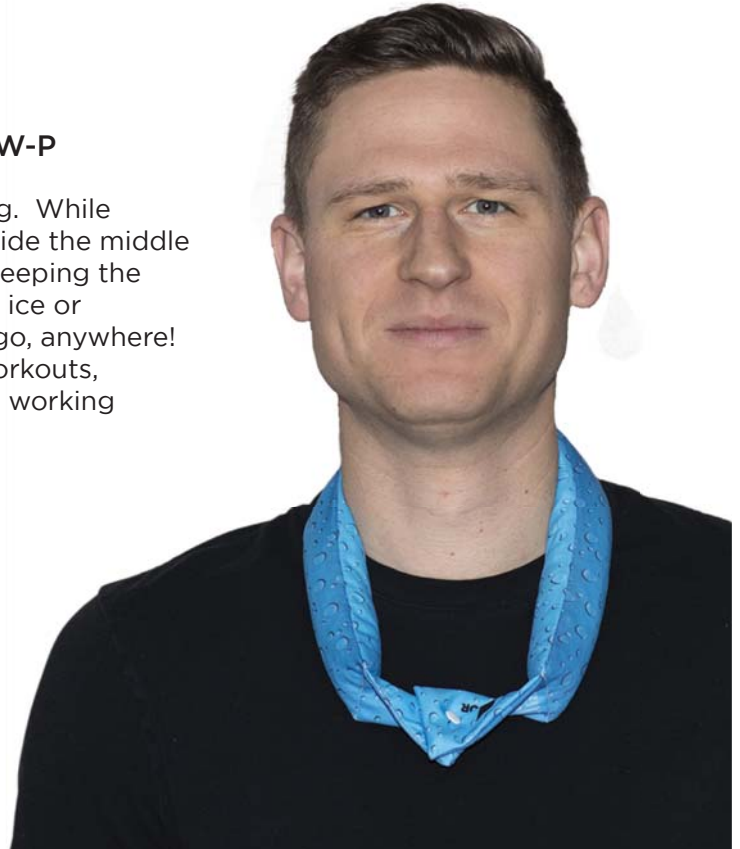
Print all over the entire product in full color!

COOLING NECK WRAPS

ITEM #: CW-P

Just soak this cooling neck wrap in water for all day cooling. While soaking, the non-toxic, super absorbent polymers sewn inside the middle chamber, absorb hundreds of times their weight in water, keeping the wearer cool all day through the process of evaporation. No ice or refrigeration is required, making them easy to take on the go, anywhere! Perfect for outdoor activities and events such as sports, workouts, construction, charity walks/runs, fishing, hunting, camping, working outside, hiking, biking, festivals, fairs, concerts, and more!

- Easy to Use
- Reusable Over & Over
- Just Soak in Water
- Dip In Water to Refresh
- Use Anywhere It's Hot
- Secures With Snap
- No Ice or Refrigeration
- All Day Cooling
- Instructions Printed Directly on Product



DESIGN SAMPLES



The artwork, designs, brands, trademarks, and logos are shown for conceptual illustrations only and are not intended to represent that KOOLGATOR is endorsed by or produced for the owners of the brands, trademarks, or logos.

PRICING, SHIPPING, AND PRODUCTION

Quantity	150	250	500	1,000	2,500	5,000	10,000
Cost	\$8.28 _R	\$5.68 _R	\$3.43 _R	\$3.08 _R	\$2.85 _R	\$2.48 _S	\$2.28 _S
Prod. Time (in business days)	14	14	14	14	14	18	20
Standard Ship	\$0.40 _Z	\$0.30 _Z	\$0.20 _Z	\$0.15 _Z	\$0.12 _Z	\$0.12 _Z	\$0.11 _Z
Economy Ship	\$0.15 _Z	\$0.15 _Z	\$0.10 _Z	\$0.10 _Z	\$0.10 _Z	\$0.10 _Z	\$0.09 _Z

(see last page of catalog for more info on production times and shipping options.)

Includes: Full Color Digital Printing On BOTH Sides.
Set Up Fees: Zero, Zip, Zilch, Nada.
Imprint Method: Dye sublimation/CMYK.
Available Colors: Any and all. Full digital, unlimited colors.
Dimensions: 2" width x 26" length.
Imprint Area: 2" x 26" on side A, 2" x 26" on side B. Total imprint size of 4" x 26"

COOLING TOWELS



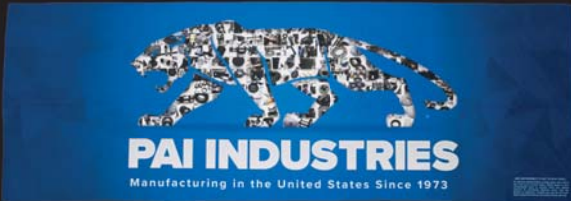
Made from a soft, lightweight, ultra-cooling fabric blend that provides rapid, long-lasting cooling without the use of chemicals. Just dip in water for instant, evaporative cooling relief. The special fabric weave allows the water to absorb into the fabric, while retaining it for cooling that lasts. Dries soft, instead of rigid and brittle like many other cooling towels on the market. Perfect for outdoor activities and events such as sports, workouts, construction charity walks/runs, fishing, hunting, camping, working outside, hiking, biking, festivals, fairs, concerts, and more!

- Instant Evaporative Cooling
- Reusable Over & Over
- Just Soak in Water
- Fabric Dries Soft
- Use Anywhere It's Hot
- Chemical Free
- No Ice or Refrigeration
- Machine Washable
- Instructions Printed Directly on Product
- Lightweight, Breathable Fabric

DELUXE

ITEM #: CTD-P

34" width x 12" height



Can also be worn as a headband or as a do-rag!

ECONOMY

ITEM #: CTE-P

34" width x 6" height

A smaller version of our deluxe cooling towel with a raw, unhemmed edge provides the same cooling capabilities at a lower price point.



Can also be worn as a headband!

The artwork, designs, brands, trademarks, and logos are shown for conceptual illustrations only and are not intended to represent that KOOLGATOR is endorsed by or produced for the owners of the brands, trademarks, or logos.

PRICING, SHIPPING, AND PRODUCTION

CTD-P: DELUXE- 34" x 12" IMPRINT

Quantity	75	150	250	500	1,000	2,500	5,000
Cost	\$7.50 _R	\$4.58 _R	\$4.17 _R	\$4.08 _R	\$4.00 _R	\$3.92 _R	\$3.54 _S
Prod. Time (in business days)	14	14	14	14	14	18	20
Standard Ship	\$0.90 _Z	\$0.50 _Z	\$0.40 _Z	\$0.30 _Z	\$0.28 _Z	\$0.26 _Z	\$0.26 _Z
Economy Ship	\$0.30 _Z	\$0.30 _Z	\$0.25 _Z	\$0.20 _Z	\$0.20 _Z	\$0.20 _Z	\$0.18 _Z

CTE-P: ECONOMY - 34" x 6" IMPRINT

Quantity	75	150	250	500	1,000	2,500	5,000
Cost	\$5.83 _R	\$4.00 _R	\$3.33 _R	\$3.17 _R	\$3.08 _R	\$3.00 _R	\$2.69 _S
Prod. Time (in business days)	14	14	14	14	14	18	20
Standard Ship	\$0.65 _Z	\$0.50 _Z	\$0.30 _Z	\$0.20 _Z	\$0.16 _Z	\$0.14 _Z	\$0.13 _Z
Economy Ship	\$0.30 _Z	\$0.15 _Z	\$0.15 _Z	\$0.12 _Z	\$0.11 _Z	\$0.10 _Z	\$0.10 _Z

Includes: Full Color Digital Printing. **Set Up Fees:** Zero, Zip, Zilch, Nada. **Imprint Method:** Dye Sublimation/CMYK. **Available Colors:** Any And All, Unlimited. On ONE Side.

(see last page of catalog for more info on production times and shipping options.)

COOLING BANDANAS

ITEM #: CB-P

Use this multi-function cooling bandana in a variety of different ways including as a headband, neckerchief, handkerchief, wristband, helmet liner, or just a classic bandana. Just dip in water to activate instant, evaporative cooling, or use dry to wick away moisture and provide protection from sun, rain, dust, and wind. Made of 100% polyester fabric, this lightweight bandana dries soft and is machine washable. Perfect for outdoor activities and events such as sports, workouts, construction, charity walks/runs, fishing, hunting, camping, working outside, hiking, biking, festivals, fairs, concerts, and more!

- Instant Evaporative Cooling
- Soak in Water to Cool
- Moisture Wicking
- Wear Multiple Ways
- Use Wet or Dry
- Chemical Free
- No Ice or Refrigeration
- Machine Washable
- Lightweight, Breathable Fabric



DESIGN SAMPLES



The artwork, designs, brands, trademarks, and logos are shown for conceptual illustrations only and are not intended to represent that KOOLGATOR is endorsed by or produced for the owners of the brands, trademarks, or logos.

PRICING, SHIPPING, AND PRODUCTION

Quantity	75	150	250	500	1,000	2,500	5,000
Cost	\$7.92 _R	\$5.00 _R	\$4.58 _R	\$4.50 _R	\$4.42 _R	\$4.33 _R	\$3.92 _S
Prod. Time (in business days)	14	14	14	14	14	14	18
Standard Ship	\$0.80 _Z	\$0.50 _Z	\$0.45 _Z	\$0.35 _Z	\$0.30 _Z	\$0.30 _Z	\$0.30 _Z
Economy Ship	\$0.35 _Z	\$0.25 _Z	\$0.20 _Z	\$0.20 _Z	\$0.20 _Z	\$0.20 _Z	\$0.17 _Z

(see last page of catalog for more info on production times and shipping options.)

Includes: Full Color Digital Printing
On ONE Side.

Set Up Fees: Zero, Zip, Zilch, Nada.

Imprint Method: Dye sublimation/CMYK.

Available Colors: Any and all. Full digital, unlimited colors.

Dimensions: 22" width x 22" length.

Imprint Area: 22" X 22"

COOLING TIEBACK HEADBANDS

ITEM #: CHT-P

This soft, lightweight, breathable, tieback headband, made from 100% polyester fabric is one size fits all. Just dip it in water for instant, evaporative cooling, or leave it dry to wick away moisture and keep hair out of the way. Perfect for an array of activities and events such as sports, workouts, construction, charity walks/runs, fishing, hunting, camping, working outside, hiking, biking, and more!

- Instant Evaporative Cooling
- Soak in Water to Cool
- Moisture Wicking
- Lightweight, Breathable Fabric
- Use Wet or Dry
- Reusable Over & Over
- No Ice or Refrigeration
- Machine Washable
- One Size Fits All
- Reversible- Print on Both Sides



DESIGN SAMPLES



The artwork, designs, brands, trademarks, and logos are shown for conceptual illustrations only and are not intended to represent that KOOLGATOR is endorsed by or produced for the owners of the brands, trademarks, or logos.

PRICING, SHIPPING, AND PRODUCTION

Quantity	75	150	250	500	1,000	2,500	5,000
Cost	\$8.00 _R	\$6.33 _R	\$5.00 _R	\$4.16 _R	\$2.50 _R	\$2.33 _R	\$2.00 _S
Prod. Time (in business days)	14	14	14	14	14	14	18
Standard Ship	\$0.80 _Z	\$0.40 _Z	\$0.30 _Z	\$0.20 _Z	\$0.15 _Z	\$0.13 _Z	\$0.13 _Z
Economy Ship	\$0.25 _Z	\$0.15 _Z	\$0.14 _Z	\$0.10 _Z	\$0.10 _Z	\$0.10 _Z	\$0.10 _Z

(see last page of catalog for more info on production times and shipping options.)

Includes: Full Color Digital Printing On BOTH Sides.

Set Up Fees: Zero, Zip, Zilch, Nada.

Imprint Method: Dye sublimation/CMYK.

Available Colors: Any and all. Full digital, unlimited colors.

Dimensions: 2.5" width x 34" length.

Imprint Area: 2.5" x 34" on side A, 2.5" x 34" on side B. Total imprint size of 5" x 34"

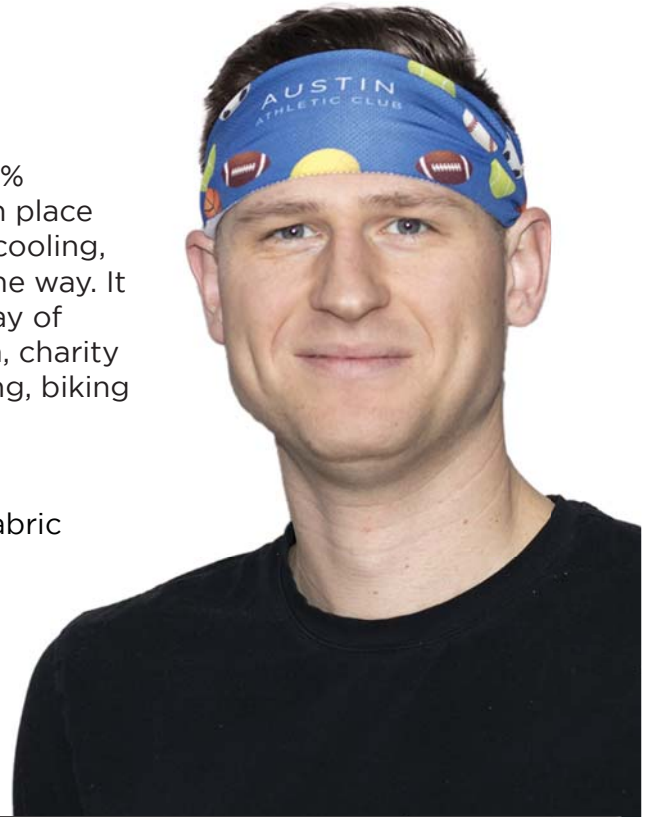
Size: OSFA

COOLING WIDE HEADBANDS

ITEM #: CHW-P

This soft, lightweight, breathable headband, made from 100% polyester fabric, stretches to fit most adults, while staying in place for a non slip grip. Just dip in water for instant evaporative cooling, or leave it dry to wick away moisture and keep hair out of the way. It can be folded to wear skinny or left wide. Perfect for an array of activities and events, such as sports, workouts, construction, charity walks/runs, fishing, hunting, camping, working outside, hiking, biking and more!

- Instant Evaporative Cooling
- Soak in Water to Cool
- Moisture Wicking
- Lightweight, Breathable Fabric
- Use Wet or Dry
- Reusable Over & Over
- No Ice or Refrigeration
- Machine Washable
- Non slip
- Wear Wide or Skinny



DESIGN SAMPLES



The artwork, designs, brands, trademarks, and logos are shown for conceptual illustrations only and are not intended to represent that KOOLGATOR is endorsed by or produced for the owners of the brands, trademarks, or logos.

PRICING, SHIPPING, AND PRODUCTION

Quantity	75	150	250	500	1,000	2,500	5,000
Cost	\$7.66 _R	\$6.00 _R	\$3.50 _R	\$2.66 _R	\$2.16 _R	\$1.83 _R	\$1.61 _S
Prod. Time (in business days)	14	14	14	14	14	14	18
Standard Ship	\$0.64 _Z	\$0.34 _Z	\$0.25 _Z	\$0.16 _Z	\$0.10 _Z	\$0.08 _Z	\$0.07 _Z
Economy Ship	\$0.25 _Z	\$0.15 _Z	\$0.12 _Z	\$0.09 _Z	\$0.07 _Z	\$0.06 _Z	\$0.05 _Z

(see last page of catalog for more info on production times and shipping options.)

Includes: Full Color Digital Printing
On OUTSIDE.
Set Up Fees: Zero, Zip, Zilch, Nada.
Imprint Method: Dye sublimation/CMYK.
Available Colors: Any and all. Full digital, unlimited colors.
Dimensions: 4.5" width x 9.5" length.
Imprint Area: 4.5" x 19"
Size: OSFM

COOLING MULTI-FUNCTION HEADWEAR

ITEM #: CMH-P

Use this multi-function headwear in a variety of different ways including as a neck gaiter, bandana, headband, hood, scrunchie, skull cap, wrist band, helmet liner, rally towel, and more! Just dip in water to activate cooling, or use dry to wick away sweat and provide protection from sun, rain, dust, and wind. Use it without water to keep the wearer warm in the cold. Made of 100% polyester fabric, this lightweight, tubular fabric dries soft and is machine washable. One size fits most. Perfect for outdoor activities and events such as sports, workouts, charity walks/runs, fishing, hunting, camping, working outside, hiking, biking, skiing, and more!



- Instant Evaporative Cooling
- Soak in Water to Cool
- Moisture Wicking
- Fabric Dries Soft
- Use Wet or Dry
- Warms in the Cold, Cools in the Heat
- No Ice or Refrigeration
- Machine Washable
- Lightweight, Breathable Fabric
- Protects Against Rain, Wind, and Debris

WAYS TO WEAR



BANDANA



HEADBAND



HAIR TIE



HELMET LINER



SKULL CAP



PIRATE



NECK BUFF/SCARF



FACE MASK



HOOD



BACALAVA



WRIST BAND



RALLY TOWEL

PRICING, SHIPPING, AND PRODUCTION

Quantity	75	150	250	500	1,000	2,500	5,000
Cost	\$7.92 _R	\$5.00 _R	\$4.67 _R	\$4.50 _R	\$4.17 _R	\$4.00 _R	\$3.38 _S
Prod. Time (in business days)	14	14	14	14	14	14	18
Standard Ship	\$0.90 _Z	\$0.50 _Z	\$0.40 _Z	\$0.30 _Z	\$0.28 _Z	\$0.26 _Z	\$0.26 _Z
Economy Ship	\$0.30 _Z	\$0.25 _Z	\$0.20 _Z	\$0.20 _Z	\$0.20 _Z	\$0.20 _Z	\$0.16 _Z

(see last page of catalog for more info on production times and shipping options.)

Includes: Full Color Digital Printing On OUTSIDE.

Set Up Fees: Zero, Zip, Zilch, Nada.

Imprint Method: Dye sublimation/CMYK.
Available Colors: Any and all. Full digital, unlimited colors.

Dimensions: 10" width x 18" length.

Imprint Area: 20" x 18"

Size: OSFM

RALLY TOWELS

Customize these soft, 100% polyester rally towels with any design to get your client's marketing message in the hands of sports fans. Perfect for giveaways, tournaments, gift bags, and more! Hand these out at athletic events with pictures of the team, sponsors, stadium, star players, team logos and colors, anything!

- Soft Fabric
- Full Digital Imprint

RALLY TOWELS

ITEM #: RT-P

18" Width x 15" Height

Fabric Weight: 220 GSM, 1.0#/DZ



**LONGEST
RALLY TOWEL
IN THE INDUSTRY**

LONG RALLY TOWELS

ITEM #: RTL-P

34" Width x 6" Height

Fabric Weight: 150 GSM, 0.5#/DZ

Raw, Unhemmed Edges



Use it as a headband!
Use it as a scarf!

The artwork, designs, brands, trademarks, and logos are shown for conceptual illustrations only and are not intended to represent that KOOLGATOR is endorsed by or produced for the owners of the brands, trademarks, or logos.

PRICING, SHIPPING, AND PRODUCTION

RT-P: RALLY TOWEL- 18" x 15" IMPRINT

Quantity	75	150	250	500	1,000	2,500	5,000
Cost	\$7.50 _R	\$4.17 _R	\$3.92 _R	\$3.42 _R	\$3.25 _R	\$3.08 _R	\$2.77 _S
Prod. Time (in business days)	14	14	14	14	14	14	18
Standard Ship	\$0.80 _Z	\$0.50 _Z	\$0.45 _Z	\$0.35 _Z	\$0.30 _Z	\$0.28 _Z	\$0.28 _Z
Economy Ship	\$0.40 _Z	\$0.30 _Z	\$0.30 _Z	\$0.25 _Z	\$0.24 _Z	\$0.23 _Z	\$0.19 _Z

RTL- P: LONG RALLY TOWEL - 34" x 6" IMPRINT

Quantity	75	150	250	500	1,000	2,500	5,000
Cost	\$5.75 _R	\$3.92 _R	\$3.25 _R	\$3.08 _R	\$3.00 _R	\$2.83 _R	\$2.46 _S
Prod. Time (in business days)	14	14	14	14	14	14	18
Standard Ship	\$0.65 _Z	\$0.50 _Z	\$0.30 _Z	\$0.20 _Z	\$0.16 _Z	\$0.14 _Z	\$0.13 _Z
Economy Ship	\$0.30 _Z	\$0.15 _Z	\$0.15 _Z	\$0.12 _Z	\$0.11 _Z	\$0.10 _Z	\$0.10 _Z

Includes: Full Color Digital Printing. **Set Up Fees:** Zero, Zip, Zilch, Nada. **Imprint Method:** Dye Sublimation/CMYK. **Available Colors:** Any And All, Unlimited. On ONE Side.

(see last page of catalog for more info on production times and shipping options.)

GOLF TOWELS

ITEM #: GT-P

This soft, 100% polyester golf towel features a carabiner and grommet, making it easy to attach to a golf or gym bag. Perfect for all golf tournaments, charity events, resorts, country clubs, or as a gift or prize. Feature tournament logos and colors, photographs of the course, a signature hole, charity, memorial, anything your client wants on the edge to edge 270 sq. inches of branding space spanning the entire front of the towel.

- Features Carabiner & Grommet for Easy Attachment
- Full Digital Imprint on One Side
- Machine Washable



DESIGN SAMPLES



Includes
2" Carabiner
& Grommet!



The artwork, designs, brands, trademarks, and logos are shown for conceptual illustrations only and are not intended to represent that KOOLGATOR is endorsed by or produced for the owners of the brands, trademarks, or logos.

PRICING, SHIPPING, AND PRODUCTION

Quantity	100	150	250	500	1,000	2,500	5,000
Cost	\$5.00 _R	\$4.75 _R	\$4.25 _R	\$4.08 _R	\$3.92 _R	\$3.54 _S	\$3.46 _S
Prod. Time (in business days)	14	14	14	14	14	14	18
Standard Ship	\$0.70 _Z	\$0.56 _Z	\$0.44 _Z	\$0.38 _Z	\$0.34 _Z	\$0.34 _Z	\$0.33 _Z
Economy Ship	\$0.35 _Z	\$0.30 _Z	\$0.30 _Z	\$0.26 _Z	\$0.26 _Z	\$0.24 _Z	\$0.21 _Z

(see last page of catalog for more info on production times and shipping options.)

Includes: Full Color Digital Printing
On ONE Side.

Set Up Fees: Zero, Zip, zilch, Nada.

Imprint Method: Dye sublimation/CMYK.
Available Colors: Any and all. Full digital,
unlimited colors.

Dimensions: 15" width x 18" length.

Imprint Area: 15" x 18"

Fabric Weight: 220 GSM, 1.0#/DZ

DRAWSTRING BAGS

LARGE ITEM #: BDL-P

12" width x 16" height



Makes a great travel bag, shoe bag, or golf bag. Store laundry, toiletries, sports gear, gym clothes, uniforms, books, anything!

DELUXE, HEAVY DUTY FABRIC!

Customize this dye sublimated drawstring bag with any design all over, on both sides! Print photographs, logos, QR codes, unlimited colors, anything! Get photograph like results with vibrant colors and high levels of detail. The permanent colors will never fade or bleed. This bag comes in 2 sizes and is made from a soft polyester fabric. It features black drawstrings with a plastic spring toggle to keep items secure. Your marketing will be front and center with this multi-use bag that's perfect for a variety of activities and events. It's the ideal promotional giveaway for sports teams & fans, tradeshow, festivals, fairs, fitness centers, corporate gifts, golf events, outdoor activities, and more! Store shoes, laundry, toiletries, sports gear, gym clothes, uniforms, books, anything!

SMALL ITEM #: BDS-P

6" width x 8" height



Store cords & electronics, toiletries, jewelry, coins, sports items, snacks, anything!

The artwork, designs, brands, trademarks, and logos are shown for conceptual illustrations only and are not intended to represent that KOOLGATOR is endorsed by or produced for the owners of the brands, trademarks, or logos.

PRICING, SHIPPING, AND PRODUCTION

BDL- P: LARGE - 12" x 16"

Quantity	75	150	250	500	1,000	2,500	5,000
Cost	\$11.66 _R	\$9.17 _R	\$8.33 _R	\$7.50 _R	\$7.08 _R	\$6.67 _R	\$6.00 _S
Prod. Time (in business days)	14	14	14	14	14	14	18
Standard Ship	\$1.10 _Z	\$0.80 _Z	\$0.75 _Z	\$0.70 _Z	\$0.68 _Z	\$0.64 _Z	\$0.62 _Z
Economy Ship	\$0.55 _Z	\$0.40 _Z	\$0.40 _Z	\$0.40 _Z	\$0.39 _Z	\$0.36 _Z	\$0.33 _Z

BDS- P: SMALL - 6" x 8"

Quantity	75	150	250	500	1,000	2,500	5,000
Cost	\$7.50 _R	\$4.58 _R	\$4.17 _R	\$3.75 _R	\$3.58 _R	\$3.33 _R	\$3.00 _S
Prod. Time (in business days)	14	14	14	14	14	14	18
Standard Ship	\$0.70 _Z	\$0.40 _Z	\$0.35 _Z	\$0.26 _Z	\$0.24 _Z	\$0.22 _Z	\$0.20 _Z
Economy Ship	\$0.30 _Z	\$0.25 _Z	\$0.20 _Z	\$0.15 _Z	\$0.15 _Z	\$0.15 _Z	\$0.14 _Z

Includes: Full Color Digital Printing. **Set Up Fees:** Zero, Zip, Zilch, Nada. **Imprint Method:** Dye Sublimation/CMYK. **Available Colors:** Any And All, Unlimited. On BOTH Sides.

(see last page of catalog for more info on production times and shipping options.)

GENERAL INFORMATION

Orders: All orders must be received in writing (mail, fax or e-mail). Once your order has been received and processed, you will receive a Sales Order, detailing all relevant information regarding your order. We reserve the right to refuse any order at any time. The Sales Order and this catalog are the only terms of agreement for the production of your product. It is your responsibility to review this information carefully and notify us immediately of any discrepancy, correction or clarification.

Terms: 50% pre-payment due on all orders placed. Balance due once order has been delivered. Manufacturing will not begin until the prepayment has been received. Any delays in payment may delay the delivery date of your product. Checks, Visa, MasterCard and American Express cards accepted. Past due accounts may be subject to a 1.5% per month late charge, plus any collection costs. Returned checks are subject to a \$30 service charge. If your account becomes more than 60 days past due, you authorize KOOLGATOR to charge your credit card that was used for your pre-payment.

Artwork: Please provide your artwork in Adobe Illustrator software, compatible with CS6 or below. Provide PMS colors if available. PMS colors will be matched as closely as possible, however an exact match is not possible with dye sublimation. Convert all fonts to paths. Photographs must be embedded in the AI file. Embedded images should be JPEG or PSD files and have a resolution of 300 dpi. The dye sublimation process produces dot gain so small or reversed elements may become illegible.

A final digital paper color proof will be e-mailed to you prior to production for approval. It is your responsibility to review the proof carefully for accuracy. Any delays in artwork approval may delay the delivery date of your product.

Sample Policy: We will provide approved distributors with samples at no cost. You must provide a valid shipping account number to receive these samples. The samples we provide will be our self-promo samples which have been specifically designed as a sales tool to showcase all of the features and benefits of the KOOLGATOR products.

Pre-Production Sample: Pre-production samples are available for \$125. This includes all costs, including shipping. Please allow a total of 14 business days to have 5 pre-production samples delivered to you from the time we receive your non-refundable payment and signed artwork proof. If an order is placed for 2,500 or more units from this customer, you will receive a \$125 credit on the order.

Rush Orders: We process every order as quickly as possible. However, if you need your order sooner than our standard turnaround time, a \$50 (z) rush fee will be applied.

Product: Minor variations from the sample and/or the color artwork proof are allowed that do not materially affect the desired use or quality of the product, this may include minor imprint imperfections. The colors printed on your finished KOOLGATOR product will not be as bright or vibrant as the digital proof. Sizes may vary slightly as all items are cut and sewn by hand. Fabric & colors may vary slightly between products within each order. Please note all product sizes, imprint sizes and colors are approximate. An exact PMS Color is not possible with dye sublimation

Packaging: Your KOOLGATOR products will be shipped bulk.

Reorders: Due to our printing process, there is no discount provided on reorders. Colors may vary slightly from previous orders.

Production Time: Production time starts once the complimentary artwork proof has been approved and 50% pre-payment on your order has been received.

Shipping: All orders are shipped direct from our international factory in Mexico. We have negotiated preferred international shipping rates and are familiar with the customs process so we do not recommend using your own shipping account.

Standard Shipping: 2 day delivery service, regardless of location

Economy Shipping: To utilize economy shipping, please allow an additional 14 business days after completion of your order for delivery, regardless of location.

Your Sales Order will list the entire shipping cost you will be charged. Once the product has been delivered, we are no longer responsible for damage or loss to the product. We will make every attempt to meet your delivery dates and in fact may ship your order earlier than requested. However, we are not responsible for delays outside of our control including but not limited to shipping carrier delays, weather, material shortages and custom delays.

Drop Shipping: Any order with more than (2) Ship To locations will incur a \$10 (v) per additional location fee.

Cancellation/Return Policy: Since each order involves custom printing, once production has begun, your order becomes non cancellable and you are responsible for the cost of the entire order. Your pre-payment will not be returned. No credit will be issued for returned product.

Pricing: All pricing subject to change without notice. Changes to this catalog may be made without notification, always call to confirm pricing. We reserve the right to discontinue any item without notice. We are not liable for any typographical errors and/or omissions in this or any other advertising materials.

Over runs/Under runs: Exact quantities are normally shipped, however there may be up to a 2% over runs/under runs and allowance for manufacturing defects.

Claims: Any claims of defects, damages or shortages over the 2% allowance must be made in writing within 3 business days after delivery. If no such claim is made, you are acknowledging the order has been completely satisfied and fulfilled per the terms of the Sales Order and agree to promptly pay any balance still owed.

Warranty: We stand behind our products and will provide items of high quality. Customer service is a top priority and we will do all we can to accommodate the customer, within reason. In the event of defects in workmanship or errors for which we are responsible, products will be replaced.

Copyrights & Trademarks: By providing KOOLGATOR with logos, marks, symbols, photographs or designs, to create artwork or manufacture product, you are representing that you are authorized and permitted to do so and shall indemnify and hold KOOLGATOR harmless in any infringement actions as a result of printing said artwork on the KOOLGATOR product.

We reserve the right to use any and all of our imprinted products from any completed order in our advertising materials and displays unless otherwise specified in writing.

Limited Liability: KOOLGATOR liability for any damages or personal liability arising from the sale, shipment, storage, handling or use its products, whether based on alleged negligence or otherwise, shall not exceed the total amount paid by the customer for the goods causing said damages. In no event will KOOLGATOR be liable for any incidental, consequential, or special damages or for any damages suffered by a third party. Customer agrees to hold KOOLGATOR harmless of all claims above any and all amounts paid by the customer to KOOLGATOR.

Questions: For any questions please contact your promotional product distributor.